

Visitors with children have been considered by VisitScotland in the development of the Children Welcome Scheme which recognises the special efforts made by businesses to provide for them, and to help them choose suitable accommodation.



CHILDREN WELCOME SCHEME

The needs of families eating-out with children are often forgotten or not given the attention that is required. As any parent will know, eating-out with children can be a stressful experience if goods and services provided do not meet their expectations or, more importantly, those of their children.

The best way to provide an enjoyable and relaxing dining experience for the parents is to provide an enjoyable dining experience for the children.

Happy children make happy parents.

Those wishing to apply for the Children Welcome scheme should comply with the Breastfeeding etc. (Scotland) Act 2005 and display a positive attitude towards Children and a genuine desire to meet and anticipate their needs. The service style should also reflect this with quick service of children's meals, additional help if needed and extra care when serving food and drinks to the table.

To become a member you must provide the following and your VisitScotland Quality and Tourism Advisor will verify what the required facilities exist when they visit or for non Quality Assured customers a representative from VisitScotland will arrange to come along and verify.

CHILDREN WELCOME SCHEME CRITERIA FOR RESTAURANT AND CAFÉ

1. Space available for prams/pushchairs to be stored during service.
2. Family friendly dining area with children's menu/ portions available
3. Traditional style foods, vegetarian and healthy options should be available on the menu.
4. Safety features should be in place, such as safety plugs in empty sockets, window catches, no trailing cables, with all other hazards identified
5. High chairs and suitable crockery and cutlery for small children should be available. Should meet current BS standards and be fit for purpose.
6. Where available, play areas should be safe and well maintained. To BS standards.
7. Consider a supply of books/drawing materials/toys, at the table or in a specific area.
8. Public toilets (M/F) or separate facility with changing facilities. Also consider low level urinal, children's step or loo seat.
9. Contact details of the local doctor and first aid kit should to be available.
10. A larger designated family parking space close to the entrance, if parking available.
11. Free unrestricted WiFi available.