# Web Listing Criteria and Terms & Conditions

### 1. Introduction

Visitscotland.com is an inspirational tourism website focused on driving visitors to find and enjoy accommodation and tourist experiences for their trip to Scotland.

## 2. Web Listing Criteria

VisitScotland web listings are for businesses which provide services in Scotland for the particular benefit of visitors to Scotland, this includes:

- o accommodation providers
- visitor attractions, activities, tours or experiences
- food and drink establishments
- o transport providers, and
- o local bricks and mortar retail establishments.

Business to business operators and businesses which, in the opinion of VisitScotland, have no specific connection to tourism, are not eligible for a web listing.

#### 3. Changes to your Business

Listed businesses must promptly inform VisitScotland of any changes to the nature of their business by contacting <u>customer.services@visitscotland.com</u> Where the nature of a listed business changes, VisitScotland will use the web listing criteria to review eligibility.

#### 4. Refusal, Removal and Updates

VisitScotland reserves the right to:

- refuse any web listing application or remove any web listing which does not meet the web listing criteria,
- refuse any web listing application or remove any web listing which in the opinion of VisitScotland may have a material adverse effect on VisitScotland's reputation or standing and/or a material adverse effect on the reputation or standing of Scotland and/or the Scottish tourism industry,
- $\circ\;$  refuse any web listing application or remove any web listing which is not in compliance with the law, and
- $\circ$   $\,$  replace or update these terms and conditions at any time.