

Quality Assurance fees

2023/24 scheme year

A warm welcome to the 2023/24 scheme year. As we continue to develop and rebuild the Tourism industry in Scotland, the Quality Assurance (QA) scheme has a vital role to play as you demonstrate to visitors that you are serious about investing in quality, and offering a safe, clean and welcoming experience for them.

Please note that all fees are exclusive of VAT, which will be added at the prevailing rate at the date of invoice. Where applicable, members are charged an annual fee plus a per bedroom/unit fee. Membership is renewable annually, with these fees applicable for the period 1 April 2023 to 31 March 2024.

MEMBERSHIP – SERVICED ACCOMMODATION

Description	Annual Fee	Cost per Bedroom
Annual Fee Serviced accommodation with 1 to 3 bedrooms	£149.15 + VAT	£13.25 + VAT
Annual Fee Serviced accommodation with 4 to 10 bedrooms	£164.00 + VAT	£13.25 + VAT
Annual Fee Serviced accommodation with 11 or more bedrooms	£175.00 + VAT	£13.25 + VAT
Exclusive Use Venue	£450.50 + VAT	

Notes:

The maximum fee charged is capped to the first 100 serviced bedrooms at £1,500.00
For serviced accommodation that has a food offering, Taste Our Best assessment is included.

MEMBERSHIP – SELF-CATERING ACCOMMODATION & SERVICED APARTMENTS

Description	Annual Fee	Cost per unit
Annual Fee Self-catering accommodation & serviced apartments	£119.60 + VAT	£17.85 + VAT

Notes:

The maximum fee charged is capped to the first 20 self-catering properties & serviced apartments at £476.60.

For applicants with multiple self-catering properties within a five-mile radius, one annual fee plus the appropriate unit costs will be applicable.

For applicants with multiple self-catering properties situated more than five miles apart, separate annual fees plus the appropriate unit costs will be applicable.

MEMBERSHIP – CARAVAN & CAMPING PARKS

Annual Park Grading	Fee
Annual Fee 1-24 Licensed Pitches	£156.45 + VAT
Annual Fee 25-50 Licensed Pitches	£178.75 + VAT
Annual Fee 51-100 Licensed Pitches	£203.90 + VAT
Annual Fee 101-150 Licensed Pitches	£243.50 + VAT
Annual Fee 151-200 Licensed Pitches	£290.50 + VAT
Annual Fee 201-250 Licensed Pitches	£336.30 + VAT
Annual Fee Over 250 Licensed Pitches	£481.95 + VAT

MEMBERSHIP – HOSTELS

Description	Annual Fee	Cost per Bedspace
Annual fee Hostel with 1-29 beds/Bods and Bothies	£52.15 + VAT	£3.30 + VAT
Annual fee Hostel with 30 - 100 beds	£103.45 + VAT	£3.30 + VAT

Note: The maximum fee charged is capped at 100 beds at £433.45

MEMBERSHIP – VISITOR ATTRACTIONS

Description	Fee
Annual Fee for Visitor Attractions	£145.25 + VAT

Note: For visitor attractions that have a food offering, Taste Our Best assessment is included in this membership fee.

MEMBERSHIP - TASTE OUR BEST

Description	Fee
Category 1: Takeaways	£55.85 + VAT
Category 2: Coffee Shops and Cafes	£83.80 + VAT
Category 3: Restaurant, Bistro, Brasserie, Bars and Pubs	£134.10 + VAT

Note: For serviced accommodation and visitor attractions that have a food offering, Taste Our Best assessment is included in their membership.

ADVISORY SERVICES

This service is designed to give you confidence in your future plans for investing in quality.

Whether it's a hard-hat tour of your work in construction, or a show-around a visitor-ready property, why not invite one of our QTAs in to give feedback and advice on the quality of your product as it's coming to life.

Find out more: [Advisory Visits for Tourism Businesses | VisitScotland.org](https://www.visitScotland.org.uk/advisory-visits-for-tourism-businesses)

Serviced Accommodation Advisory Visit

Description	Fee
Serviced accommodation with 1 to 3 bedrooms	£113.00 + VAT
Serviced accommodation with 4 to 10 bedrooms	£205.00 + VAT
Serviced accommodation with 11 or more bedrooms	£275.00 + VAT

Self-catering Accommodation Advisory Visit

Description	Fee
Self-catering accommodation for up to 2 units	£113.00 + VAT
Self-catering accommodation for 3 units or more	£205.00 + VAT

Caravan Parks Advisory Visit

Description	Fee
Parks with up to 100 licensed pitches	£124.00 + VAT
Parks with 100 to 250 licensed pitches	£211.00 + VAT
Parks with over 250 licensed pitches	£280.00 + VAT

Hostels Advisory Visit

Description	Fee
Hostel with 1-29 beds/Bods and Bothies	£86.00 + VAT
Hostel with 30+ beds	£133.00 + VAT

Visitor Attractions Advisory Visit

Description	Fee
Flat rate for all Visitor Attractions	£159.00 + VAT

Exclusive Use Venue Advisory Visit

Description	Fee
Flat rate for all Exclusive Use Venues	£275.00 + VAT

SECOND VISITS

A second visit may be requested by you if you did not get the outcome you were hoping for from a live grading visit. You may also wish to have a second visit organised following a refurbishment or implementation of other major changes.

Serviced Accommodation Second Visit

Description	Fee
Serviced accommodation with 1 to 3 bedrooms	£106.00 + VAT
Serviced accommodation with 4 to 15 bedrooms	£153.00 + VAT
Serviced accommodation with 16 to 50 bedrooms	£185.00 + VAT
Serviced accommodation with 51 or more bedrooms	£231.00 + VAT

Self-catering Accommodation Second Visit

Description	Fee
Self-catering accommodation for up to 1 unit	£106.00 + VAT
Self-catering accommodation for 2 to 5 units	£153.00 + VAT
Self-catering accommodation for 6 or more units	£185.00 + VAT

Caravan Parks Second Visit

Description	Fee
1-24 licensed pitches	£99.00 + VAT
25-50 licensed pitches	£105.00 + VAT
51-100 licensed pitches	£112.00 + VAT
101-150 licensed pitches	£125.00 + VAT
151-200 licensed pitches	£141.00 + VAT
201-250 licensed pitches	£147.00 + VAT
Over 250 licensed pitches	£162.00 + VAT

Hostels & Bods Second Visit

Description	Fee
Hostel with 1-29 beds/Bods and Bothies	£59.00 + VAT
Hostel with 30+ beds	£113.00 + VAT

Visitor Attractions Second Visit

Description	Fee
Flat rate for all visitor attractions	£100.00 + VAT

Taste Our Best Second Visit

Description	Fee
Category 1: Takeaways	£56.00 + VAT
Category 2: Coffee Shops and Cafes	£84.00 + VAT
Category 3: Restaurant, Bistro, Brasserie, Bars and Pubs	£135.00 + VAT

Exclusive Use Second Visit

Description	Fee
Exclusive Use venue	£311.00 + VAT