

04 December 2025

## **Your request for information under the Freedom of Information (Scotland) Act 2002 (“the Act”)**

Thank you for your email which was received by VisitScotland on 5 November 2025 at 1.01 pm requesting us to complete the questionnaire you attached with information about VisitScotland’s IT devices and procurement.

### VisitScotland’s response

We confirm that VisitScotland holds the information which you have requested.

Please see attached information in the format requested by you.

Please note that an anonymised version of this response will be made publicly available on VisitScotland’s website.

### Your right to request a review

If you wish to request a review of your application under either the Freedom of Information (Scotland) Act 2002 or the Environmental Information (Scotland) Regulations 2004, your request should be submitted to us in writing, or another permanent format (for example e-mail or voice recording) to:

Ms Vicki Miller  
Chief Executive  
VisitScotland  
Waverley Court  
4 East Market Street  
Edinburgh  
EH8 8BG

Telephone: 0131 473 3603

E-mail: [vicki.miller@visitscotland.com](mailto:vicki.miller@visitscotland.com)

The request for a review should be received by us within 40 days of the date of this letter. Any request for a review should also set out, in as much detail as possible, the reasons why you are not satisfied with our response or the manner in which we have dealt with your application

If you are not satisfied with the result of the review, then you have the right to appeal to the Scottish Information Commissioner.

You can contact the Scottish Information Commissioner at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS

Telephone: 01334 464610

Fax: 01334 464611

Email: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

A link to the Commissioner's website which provides further information can be found here: [Homepage | Scottish Information Commissioner](#)

You also have the right to appeal to the Court of Session in Scotland on a point of law concerning our response.

Q1. Can you please list the number of devices deployed by your organisation for the following?	
Device Type	Number of Devices
Desktop PCs	6 Dell + 5 Mac Pro
Laptops	218 Dell + 33 MacBooks
Mobile Phones	148
Printers	0
Multi Functional Devices (MFDs)	19
Tablets	145
Physical Servers	42
Storage Devices (for example: NAS, SAN)	6
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)	41
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)	12

Q2. Does your organisation have plans to procure any of the below services, if yes then please provide information in the below format?	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
<b>Example: Platform as a Service</b>	1,000,000		200000	
a. Cloud computing	£ 27,500	Budget to be confirmed	Budget to be confirmed	Budget to be confirmed
b. Software as a Service (SaaS)	£ 916,000	Budget to be confirmed	Budget to be confirmed	Budget to be confirmed
c. Platform as a Service (PaaS)	£ 580,000	Budget to be confirmed	Budget to be confirmed	Budget to be confirmed
d. Infrastructure as a Service (IaaS)	£ 30,000	Budget to be confirmed	Budget to be confirmed	Budget to be confirmed
e. Anything as a Service (XaaS)	£ -			

Q3. Does your organisation have any plans to procure the below services, if yes then please provide required information in the below format?	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
<b>Example: IoT security</b>	50000	50000	80000	
a. Network Security	£ -			
b. Cloud Security	£ 207,000	Budget to be confirmed	Budget to be confirmed	Budget to be confirmed
c. Endpoint Security	£ -			
d. Mobile Security	£ -			
e. IoT Security	£ -			
f. Application Security	£ -			

Q4. Does your organisation have any plans to procure below services, if yes then please provide information in the below format?	2025/26 Spend/Budget	2026/27 Spend/Budget	27/28 Spend/Budget	28/29 Spend/Budget
<b>Example: Data and Analytics</b>	1750000	2000000		
a. Data and Analytics	£ 195,000	Budget to be confirmed	Budget to be confirmed	Budget to be confirmed
b. AI and Automation	£ 60,000	Budget to be confirmed	Budget to be confirmed	Budget to be confirmed
c. Digital Transformation	£ -			
d. ERP Systems	£ 423,400	Budget to be confirmed	Budget to be confirmed	Budget to be confirmed

Q5. Has your organisation implemented any form of AI or Automation services, and if not, what is the reason for not implementing?	Yes	No	Reason
<b>Example: Yes, Example: No, Legacy System</b>			
a. Implemented	Yes		
b. Minor implementation with completed AI strategy			
c. Plans to develop implementation			
d. Due to legacy systems			