

1 August 2024

Your request for information under the Freedom of Information (Scotland) Act 2002 (“the Act”)

Thank you for your request for information which was received by VisitScotland on 5 July 2024:

Can you give me the annual footfall figures for all iCentres for the 5 years prior to 2018/19 ? Annual total is fine, doesn't need broken down by month.

VisitScotland's response

Please see attached PDF document containing the information you have requested.

Your right to request a review

If you wish to request a review of your application under either the Freedom of Information (Scotland) Act 2002 or the Environmental Information (Scotland) Regulations 2004, your request should be submitted to us in writing, or another permanent format (for example e-mail or voice recording) to:

Mr Malcolm Roughead
Chief Executive
VisitScotland
Waverley Court
4 East Market Street
Edinburgh
EH8 8BG

Telephone: 0131 472 2201

E-mail: malcolm.roughead@visitscotland.com

The request for a review should be received by us within 40 days of the date of this letter. Any request for a review should also set out, in as much detail as possible, the reasons why you are not satisfied with our response or the manner in which we have dealt with your application.

If you are not satisfied with the result of the review, then you have the right to appeal to the Scottish Information Commissioner.

You can contact the Scottish Information Commissioner at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

Telephone: 01334 464610

Fax: 01334 464611

Email: enquiries@itspublicknowledge.info

You also have the right to appeal to the Court of Session in Scotland on a point of law concerning our response.

Historical Footfall					
iCentre	2013/2014	2014/2015	2015/2016	2016/2017	2017/2018
Aberdeen	75324	62085	41695	47088	46893
Aberfeldy	27535	25652	21275	20432	19334
Aberfoyle	88204	80941	80173	81947	80910
Alford	5994	7768	9045	0	0
Anstruther	16812	15687	0	0	0
Arbroath	26077	26312	26508	24602	20327
Aviemore	109856	98371	108604	105518	103114
Ayr	22582	19617	18131	18969	12858
Ballater	32612	29930	8139	5929	6097
Balloch	56605	61631	65058	66372	73809
Banchory	4458	4295	0	0	0
Banff	4347	4025	3827	3562	3025
Blairgowrie	21739	21063	21495	20075	18320
Bowmore	28172	22233	23527	25535	27715
Braemar	20800	19254	16750	17993	17675
Brechin	8430	6954	0	0	0
Brodick	32830	32197	32839	30093	30887
Callander	55664	43472	37612	36747	35517
Campbeltown	25046	21889	22483	26562	31164
Castle Douglas	15450	15733	18464	17748	15424
Castlebay	17938	20636	18556	17957	15328
Craignure	62422	66196	60123	64566	67286
Crieff	11353	9980	7245	3713	0
Daviot Wood	13683	15608	14784	15050	0
Discovery Cinema Rothesay	7184	5136	9852	10653	9850

Drumnadrochit	38183	33720	32932	41333	40531
Dufftown	2917	0	0	0	0
Dumfries	40171	37414	33197	30489	26939
Dundee	39517	14014	13742	13947	13455
Dunfermline	20641	19579	23161	24401	19788
Dunkeld	19276	17754	18120	16126	16842
Dunoon	22163	19301	21048	14574	11635
Durness	26642	26957	26666	33686	38059
Edinburgh	482584	463502	400124	371747	345868
Edinburgh Airport	82003	77015	73267	60958	54498
Eyemouth Museum	0	0	0	0	0
Falkirk	37308	45501	50441	50770	44205
Fort Augustus	77245	61126	66885	52057	45736
Fort William	163444	157823	161290	161581	174719
Fraserburgh	3466	8112	7933	9716	6852
Glasgow	174505	199228	92917	10628	45
Glasgow Airport	29397	35417	47944	51021	59445
Grantown-on-Spey	19421	0	0	0	0
Gretna	50332	50586	49457	47333	45240
Hawick	15081	15105	17240	17947	14796
Helensburgh	0	0	0	0	0
Huntly	7651	8390	6459	4701	3484
Inveraray	48102	44999	41024	31624	43343
Inverness	121549	109718	115444	117118	109604
Inverurie	2183	2319	1651	0	18
Jedburgh	34318	30558	26861	26933	18795
Kelso	15485	15611	13192	12776	12559

Kirkcaldy	10023	5880	4536	0	57
Kirkcudbright	41257	40141	41345	46378	43656
Kirkwall	74041	82891	99650	113782	133334
Lanark	11364	11071	9651	8813	6638
Lerwick	30495	34939	29949	39502	35981
Lochboisdale	8026	6773	7249	0	0
Lochinver	20558	19367	16125	15865	9167
Lochmaddy	7865	8916	9187	6988	5600
Melrose	15560	8117	5067	9461	2862
Milton, Dumbarton	0	0	0	0	0
Newton Stewart	2104	1962	0	49	0
Newtongrange	0	0	0	0	0
North Berwick Library	14431	0	0	0	0
North Kessock	17374	12603	12829	12518	0
Oban	141640	129261	176065	164337	159646
Peebles	26607	26193	21760	23185	20482
Perth	20442	18935	38844	34230	31995
Pirnhall	14319	15254	10436	9105	4585
Pitlochry	70739	59209	57394	50312	53119
Portree	120691	123589	145449	153006	153398
Rothesay	77955	55550	54711	48983	78810
Southwaite	0	0	0	0	0
St Andrews	123506	117041	112211	107111	118675
Stirling	85937	92066	98901	104928	126862
Stirling City Centre	1795	0	0	0	0
Stonehaven	12736	12635	13968	11652	10913
Stornoway	22653	24973	20650	25257	26069

Stranraer	17349	15911	11980	11162	15171
Stromness	15351	14980	23709	17380	20736
Strontian	10965	10877	11859	11995	9530
Sumburgh	7235	6579	5314	5215	5018
Tarbert (Loch Fyne)	37675	35741	42462	39661	42853
Tarbert, Harris	28271	25376	23936	26076	25285
Tarbet Loch Lomond	9192	9640	0	0	0
Thurso	18191	17805	19724	28621	28744
Tyndrum	33728	34323	29684	24728	27707
Ullapool	30374	34273	32095	41590	36075