

25 February 2025

## Your request for information under the Freedom of Information (Scotland) Act 2002 (“the Act”)

Thank you for your request for information which was received by VisitScotland on 28 January 2025 at 10:09am, requesting information about:

- 1) *The data your organisation provided to the Scottish Government for total spending on corporate functions in 2022-23, broken down by the total cost of running HR, finance, commercial, communications, digital & data and estate.*
- 2) *Updated data on your organisation’s total spending on corporate functions in 2023-24, broken down by the total cost of running HR, finance, commercial, communications, digital & data and estate.*

### VisitScotland’s response

Please find below the information you have requested in terms of Part 1 of your request for information:-

Function	Total Function Cost - FY 22/23
Human Resources	£1,027,422
Finance	£1,905,199
Commercial	£462,531
Digital and Data	£1,637,537
Communications	£1,417,950
Property	£674,817

Unfortunately we have been unable to provide you with a response to Part 2 of your request for information in line with the 20 working day statutory deadline of 25 February 2025. I must apologise for the delay in providing this information to you. The reason for the delay is due to the volume and complexity of the information sought, which is taking a longer than expected time to ingather and collate. We will endeavour to provide you with the information you seek as soon as possible, and by no later than **4 March 2025**.

### Your right to request a review

If you wish to request a review of your application under either the Freedom of Information (Scotland) Act 2002 or the Environmental Information (Scotland) Regulations 2004, your request should be submitted to us in writing, or another permanent format (for example e-mail or voice recording) to:

Ms Vicki Miller  
Chief Executive  
VisitScotland  
Waverley Court  
4 East Market Street  
Edinburgh  
EH8 8BG

Telephone: 0131 473 3603

E-mail: [vicki.miller@visitscotland.com](mailto:vicki.miller@visitscotland.com)

The request for a review should be received by us within 40 days of the date of this letter. Any request for a review should also set out, in as much detail as possible, the reasons why you are not satisfied with our response or the manner in which we have dealt with your application. If you are not satisfied with the result of the review, then you have the right to appeal to the Scottish Information Commissioner.

You can contact the Scottish Information Commissioner at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews  
Fife  
KY16 9DS

Telephone: 01334 464610

Fax: 01334 464611

Email: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

You also have the right to appeal to the Court of Session in Scotland on a point of law concerning our response.

4 March 2025

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This is the second response to you on this request, now covering Part 2 of your request for information.

### VisitScotland’s response

Please find below the information you have requested in terms of Part 2 of your request for information:-

Function	Total Function Cost - FY 23/24
Human Resources	£1,005,298
Finance	£1,617,939
Commercial	£434,111
Digital and Data	£1,549,354
Communications	£1,476,511
Property	£648,063

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