

26 April 2024

Your request for information under the Freedom of Information (Scotland) Act 2002 (“the Act”)

Thank you for your request for information, which was received by VisitScotland on 28 March at 12:13, requesting the following:

“Please provide an itemised breakdown of the running costs for the Ballater Information Centre (Ballater Station, Station Square, Ballater, AB35 5QB) for each financial year from the reopening of Ballater Station in August 2018 to present.”

VisitScotland’s response

BALLATER

5 Year Running Costs

	FY20 GBP	FY21 GBP	FY22 GBP	FY23 GBP	FY24 GBP *
Expenses					
Distribution	317	25	190	329	252
Finance Costs	(47)	25	28	0	2
Office Costs	8,301	5,015	7,696	9,110	5,006
Property Costs	22,264	19,746	35,462	22,776	26,188
Travel and Subsistence	93	-	152	5	32
Recharged Central iCentre Expenses	9,062	6,365	8,699	5,567	6,127
Expenses Total	39,989	31,176	52,227	37,788	37,608
Staff					
Staff Costs	91,481	80,188	84,653	93,095	95,050
Recharged Central iCentre Staff Costs	55,648	59,470	66,158	58,490	60,773
Staff Total	147,129	139,658	150,811	151,585	155,823
Total Running Costs	187,118	170,834	203,038	189,373	193,431

* Year end adjustments are still in progress, therefore final numbers are subject to change

Your right to request a review

If you wish to request a review of your application under either the Freedom of Information (Scotland) Act 2002 or the Environmental Information (Scotland) Regulations 2004, your request

should be submitted to us in writing, or another permanent format (for example e-mail or voice recording) to:

Mr Malcolm Roughead
Chief Executive
VisitScotland
Waverley Court
4 East Market Street
Edinburgh
EH8 8BG

Telephone: 0131 472 2201

E-mail: malcolm.roughead@visitscotland.com

The request for a review should be received by us within 40 days of the date of this letter. Any request for a review should also set out, in as much detail as possible, the reasons why you are not satisfied with our response or the manner in which we have dealt with your application. If you are not satisfied with the result of the review, then you have the right to appeal to the Scottish Information Commissioner.

You can contact the Scottish Information Commissioner at:

Scottish Information Commissioner
Kinburn Castle
Doubledykes Road
St Andrews
Fife
KY16 9DS

Telephone: 01334 464610

Fax: 01334 464611

Email: enquiries@itspublicknowledge.info

You also have the right to appeal to the Court of Session in Scotland on a point of law concerning our response.