

5 July 2021

**Request under The Freedom Of Information (Scotland) Act 2002**

Thank you for your Freedom of Information request dated 15 June 2021. Please find the information you requested below, beside your original request:

1) Please advise what technologies (including version) you use for:

	<b>Name of technology</b>	<b>Version used</b>
<b>HR</b>	Oracle Cloud ERP and HCM	CLOUD (HCM)
<b>Payroll</b>	ADP	ADP Freedom 10.30.17.41
<b>L&amp;D</b>	Oracle Cloud ERP and HCM	CLOUD (HCM)
<b>Finance</b>	Oracle Cloud ERP and HCM	CLOUD (FUSION)
<b>Procurement</b>	Oracle Cloud ERP and HCM	CLOUD (FUSION)
<b>Contact Centre</b>	VisitScotland does not have a Contact Centre	

2) Please advise if any of the following services are outsourced to third parties, and if so, when does the contract end?

	<b>Outsourced?</b>	<b>If so, name of organisation outsourced to</b>	<b>Contract end date</b>
<b>HR</b>	NO	N/A	N/A
<b>Payroll</b>	ADP pay on our behalf	ADP	Ongoing
<b>L&amp;D</b>	NO	N/A	N/A
<b>Finance</b>	NO	N/A	N/A
<b>Procurement</b>	NO	N/A	N/A
<b>Contact Centre</b>	N/A	N/A	N/A

We hope this information is helpful to you. If, however, you are not satisfied with our response or the manner in which we have dealt with your application, you may in the first instance contact our Chief Executive, Malcolm Roughead, whose contact details are set out below:

Mr Malcolm Roughead  
Chief Executive  
VisitScotland  
Ocean Point One  
94 Ocean Drive  
Edinburgh, EH6 6JH  
Telephone: 0131 472 2201  
Fax: 0131 472 2223  
E-mail: [malcolm.roughead@visitscotland.com](mailto:malcolm.roughead@visitscotland.com)

If you wish to request a review of your application under either the Freedom of Information (Scotland) Act 2002 or the Environmental Information (Scotland) Regulations 2004, your request should be submitted to us in writing, or another permanent format (for example e-mail or voice recording), and be received by us within 40 days of the date of this letter. Any request for a review should also set out, in as much detail as possible, the reasons why you are not satisfied with our response or the manner in which we have dealt with your application.

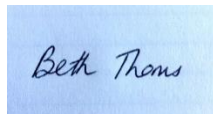
If you are still not satisfied with our handling of your application after we have responded to your request for a review, you have a right to apply to the Scottish Information Commissioner for a decision on whether we have dealt with your request in accordance with the Act.

The Scottish Information Commissioner may be contacted at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews, Fife  
KY16 9DS  
Telephone: 01334 464610  
Fax: 01334 464611  
E-mail: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

You also have the right to appeal to the Court of Session in Scotland on a point of law concerning our response.

Yours sincerely,



Beth Thoms

Government and Parliamentary Affairs Executive  
VisitScotland

