



Children Welcome Scheme

Visitors with Children have been considered by VisitScotland in our development of the Children Welcome scheme which recognises the special efforts made by operators to provide for them, and to help them choose suitable accommodation.

CHILDREN WELCOME SCHEME

The needs of families travelling with children are often forgotten or not given the attention that is required. As any parent will know travelling with children can be a stressful experience if goods and services provided do not meet their expectations or, more importantly, those of their children.

The best way to provide an excellent restful and relaxing holiday experience for the parents is to provide an excellent holiday experience for the children.

Hostel accommodation is an ideal solution for families with larger rooms available and flexible catering facilities. A range of options are now available with many Hostels offering family ensuite rooms, family activities and some catering. Provision of some additional services and facilities can make a huge difference to the total holiday experience.

Happy children make happy parents.

Those wishing to apply for the Children Welcome scheme should display a positive attitude towards children and a genuine desire to meet and anticipate their needs.

You can choose to become a member of the Children Welcome Scheme. To become a member, you must provide the following and your Quality Advisor will verify that the required facilities exist when they visit.

CHILDREN WELCOME SCHEME FOR HOSTELS

- 1 Suitable cot or children's beds and bedding should be available
- 2 You should provide secure storage area for guests use, i.e. for pushchairs
- 3 Safety features should be in place such as plugs in empty sockets, windows catches, no trailing cables with other potential dangers also identified
- 4 High chairs and suitable crockery and cutlery should be available
- 5 Contact details of local doctors and first aid kit available for guests
- 6 Local activities details- Children Friendly local attractions, restaurants, shops, walks, recreation, including bad weather options.
- 7 A children's step or loo seat should be considered for toilets
- 8 A baby bath should be provided where no full bath available
- 9 A supply of some toys/games/books etc should be available.
- 10 Information on location and opening times of local child-friendly eating establishments.
- 11 If a play-room/outdoor play area is available, it should be secure and well maintained
- 12 Consideration given to training with participation in relevant course run by Tourist Board Training, local enterprise company or other training provider.

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