



# Children Welcome Scheme

Visitors with Children have been considered by VisitScotland in our development of the Children Welcome scheme which recognises the special efforts made by operators to provide for them, and to help them choose suitable accommodation.

## CHILDREN WELCOME SCHEME

The needs of families travelling with children are often forgotten or not given the attention that is required. As any parent will know travelling with children can be a stressful experience if goods and services provided do not meet their expectations or more importantly those of their children.

The best way to provide an excellent restful and relaxing holiday experience for the parents is to provide an excellent holiday experience for the children.

Happy children make happy parents.

Those wishing to apply for the Children Welcome scheme should display a positive attitude towards children and a genuine desire to meet and anticipate their needs.

You can choose to become a member of the Children Welcome Scheme. To become a member, you must provide the following and your Quality Advisor will verify that the required facilities exist when they visit.

## CHILDREN WELCOME SCHEME CRITERIA FOR CARAVAN PARKS & HOLIDAY HOMES

- 1 Safety issues should be addressed with speed bumps and signs and any hazards signposted.
- 2 Baby bath, if no full bath available
- 3 Baby changing in both toilet/shower areas (M/F), or designated family room
- 4 Nappy disposal bin
- 5 Directions and information on child friendly local restaurants/cafes/eating establishments, if none on site.

- 6 If restaurant on site, high chairs and suitable crockery and cutlery should be supplied.
- 7 Children's menu or portion sizes should be available with consideration given to vegetarian and healthy eating options, if meals provided.
- 8 If a shop on site, a range of children's toys/games and books should be stocked, as well as sweets and snacks.
- 9 Contact details of local doctors and first-aid kit available
- 10 Local activity details – 'Children Friendly' local attractions /restaurants/ walks/ leisure activities, including alternatives for wet weather
- 11 Play-area, either indoor or out, with a well maintained range of equipment and safe environment.
- 12 Consideration given to training with participation in a relevant course run by Tourist Board Training, Local Enterprise Company or other training provider.

## ALSO SUPPLIED FOR CARAVAN HOLIDAY HOMES

- 1 A suitable cot or children's bed available
- 2 Safety features should be in place such as plugs in empty sockets, window catches, no trailing cables and other dangers identified
- 3 High chairs and suitable crockery and cutlery should be available
- 4 Contact details of local Doctor and first aid kit available
- 5 Local activity details/families welcome pack, e.g. local attractions, restaurants. Shops, walks, recreation, also consider weather dependant activities.Placed in the Holiday Home or Park reception.

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