

2 August 2023

**Request under The Freedom Of Information (Scotland) Act 2002**

Thank you for your Freedom of Information request dated 13 July 2023, in which you requested the following information which I have responded to in the right-hand column below:

Q1. Can you please list the number of devices deployed by your organisation for the following?		
<b>Device Type</b>	<b>Number of Devices</b>	<b>VisitScotland's response</b>
Desktop PCs		102
Laptops		409
Mobile Phones		323
Printers		60
Multi Functional Devices (MFDs)		18
Tablets		327
Physical Servers		22
Storage Devices (for example: NAS, SAN)		8
Networking Infrastructure (for example: Switches, Routers, Interfaces, Wireless Access Points)		219
Security Infrastructure (for example: Firewalls, Intrusion Detection Systems (IDS), Virus Monitoring Tools)		5
Q2. Does your organisation have plans to procure any of the below services, if yes then please provide information in the below format?	<b>Estimated/Total Cost/duration 2023/28</b>	
<b>Example: Platform as a Service</b>	1 million	

a. Cloud computing		Information not held
b. Software as a Service (SaaS)		Information not held
c. Platform as a Service (PaaS)		Information not held
d. Infrastructure as a Service (IaaS)		Information not held
e. Anything as a Service (XaaS)		Information not held
Q3. Does your organisation have any plans to procure the below services, if yes then please provide required information in the below format?	<b>Estimated/Total Cost/ Duration 2023/28</b>	<b>VisitScotland's response</b>
<b>Example: IoT security</b>	0.5 million	
a. Network Security		Information not held
b. Cloud Security		Information not held
c. Endpoint Security		Information not held
d. Mobile Security		Information not held

e. IoT Security		Information not held
f. Application Security		Information not held
Q4. Does your organisation have any plans to procure below services, if yes then please provide information in the below format?	<b>Estimated/Total Cost/Duration /2023/27</b>	<b>VisitScotland's response</b>
<b>Example: Data and Analytics</b>	8 millions	
Data and Analytics		Information not held
AI and Automation		Information not held
Digital Transformation		Information not held

We hope this information is helpful to you. If, however, you are not satisfied with our response or the manner in which we have dealt with your application, you may in the first instance contact our Chief Executive, Malcolm Roughead, whose contact details are set out below:

Mr Malcolm Roughead  
 Chief Executive  
 VisitScotland  
 Ocean Point One  
 94 Ocean Drive  
 Edinburgh, EH6 6JH  
 Telephone: 0131 472 2201  
 Fax: 0131 472 2223  
 E-mail: [malcolm.roughead@visitscotland.com](mailto:malcolm.roughead@visitscotland.com)

If you wish to request a review of your application under either the Freedom of Information (Scotland) Act 2002 or the Environmental Information (Scotland) Regulations 2004, your request should be submitted to us in writing, or another permanent format (for example e-mail or voice recording), and be received by us within 40 days of the date of this letter. Any request for a review should also set out, in as much detail as possible, the reasons why you are not satisfied with our response or the manner in which we have dealt with your application.

If you are still not satisfied with our handling of your application after we have responded to your request for a review, you have a right to apply to the Scottish Information Commissioner for a decision on whether we have dealt with your request in accordance with the Act.

The Scottish Information Commissioner may be contacted at:

Scottish Information Commissioner  
Kinburn Castle  
Doubledykes Road  
St Andrews, Fife  
KY16 9DS  
Telephone: 01334 464610  
Fax: 01334 464611  
E-mail: [enquiries@itspublicknowledge.info](mailto:enquiries@itspublicknowledge.info)

You also have the right to appeal to the Court of Session in Scotland on a point of law concerning our response.

Yours sincerely,

VisitScotland